| **Project** | | | |
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| **Client:** | The Home Depot | **Date:** | 05/25/17, 1:30-2:00 PT |
| **Home Depot Attendees:** | John Thebault | **Puppet Attendees:** | Erica Sivak |
| **Location:** | Conference Call | **Meeting Name** | Puppet / The Home Depot Weekly TAM sync |

| **Goals** | | | |
| --- | --- | --- | --- |
| **Items** | **Forecast Date** | **Actual Date** | **Status** |
| Converting from HP SA OpsWare to Puppet | FY17 Q1 | TBD | In Progress |
| Switch from r10k mco to Code Manager | FY17 Q1 | TBD | In Progress |
| Upgrade from 2015.3.3 to 2016.4.3 | FY17 Q1 | TBD | In Progress |

| **Discussion Topics** | |
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| **Topic** | **Discussion** |
| [24952 - John Thebault - Long running puppet agent -t --debug --noop](https://puppetlabs.zendesk.com/agent/tickets/24952) | Discussed open support ticket and recent response from Support. John is working through packages, 50 at a time in order to pinpoint the root cause of the failure.  The outstanding Canadian QA store was configured manually and when Puppet was run it failed. |
| Code Manager / File Sync | Code Manager / File Sync conversation is still in progress internally. |
| Puppet Client Health | The team is considering re-enabling the Puppet daemon and scheduling it to run at a regular cadence. This will allow the team to keep stock of nodes and whether they’re unreported/unresponsive. |
| Upgrade Status (2016.4.2) | The upgrade to 2016.4.2 is complete in Dev and QA. The Production upgrade is pending and will be completed on a weekend once the OpsWare conversion is complete. |
| OpsWare Conversion | OpsWare conversion is nearing completion and is set to wrap up by June 9th. The POS team conversion will occur during a different timeframe. |
| Vulnerability Scanning and Discovery Questionnaire | John to follow-up with Sean regarding the vulnerability scanning/discovery questionnaire. |
|  | How do we more easily break the config management up by software and/or device? They’ve solved by a by device solution with Hiera tables.Going forwarding as getting more information back from customers they don’t really like the control that sean has had to force on them so that when Sean updates a package on a server it breaks. Shared server environment.  Integrating Puppet with the cloud.  We are having challenges from a ticket count perspective. How do we waisly tie that to figuring out what’s going on in Puppet?  10k active Puppet runs. 81 tickets resulted. 10 pages internal. Rounded to 100 tickets.  How do they root cause these tickets? Main goal is metrics.  This ties to the metrics conversation.  How fast is compliation occuring? How do we trend?  Send the pe\_metrics module.  What is our root cause of logged tickets?  Setup call to look at a sample run set and try to figure out how to triage a list of run issues. |

| **Risks Raised** | | | | |
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| None at this time. | | | | |

| **Support Tickets** | | |
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| **Ref #** | **Change** | **Status** |
| [24952](https://puppetlabs.zendesk.com/agent/tickets/24952) | Long running puppet agent -t --noop --debug | Open |

| **Jira Tickets** | | |
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| **Ref #** | **Change** | **Status** |
| [PDB-2487](https://tickets.puppetlabs.com/browse/PDB-2487) | Allow for a "resource-events-ttl" to reduce the number of days of events that are stored ([16899](https://puppetlabs.zendesk.com/agent/tickets/16899)) | Open |
| [ENTERPRISE-594](https://tickets.puppetlabs.com/browse/ENTERPRISE-594) | Compile Master Installs should not reach out to the internet for agent tarballs ([17472](https://puppetlabs.zendesk.com/agent/tickets/17472)) | Open |
| [SERVER-377](https://tickets.puppetlabs.com/browse/SERVER-377) | “puppetserver gem” command doesn’t work from behind a proxy server ([16979](https://puppetlabs.zendesk.com/agent/tickets/16979)) | Resolved |
| [PE-14397](https://tickets.puppetlabs.com/browse/PE-14397) | pe-orchestrator class is absent from the console classification after an upgrade from a monolithic installation ([17041](https://puppetlabs.zendesk.com/agent/tickets/17041)) | Closed |
| [FACT-1379](https://tickets.puppetlabs.com/browse/FACT-1379) | Facter returns incorrect MAC address for bonded interfaces ([17577](https://puppetlabs.zendesk.com/agent/tickets/17557)) - fixed in 2016.1.2 | Closed |
| [PUP-6099](https://tickets.puppetlabs.com/browse/PUP-6099) | Additional file and mount auto require - fixed in 2016.2 | Closed |